



# Mission & Strategic Direction

## Tana Training Limited

**Mission Statement:** Tana Training Limited is committed to providing quality training and assessing all areas of Construction and Commercial works in New Zealand. As a company and training organisation we aim to provide high-quality training that is easy to understand and is conducted in a professional and friendly manner.

**Vision:** Tana Training aims at achieving Category 1 status as a PTE. We want to increase the confidence of our stakeholders and the industry we provide training for as their preferred training provider. Success would be an increase in enrolment, positive feedback from stakeholders and learners. Adding new courses to our existing portfolio of course offerings.

**Strategic Direction:** We will ensure that the quality of training provided is of high standards and compliant with the industry standards. We will always engage all stakeholders in advising us regarding our performance and quality and safe working practices. We will make all efforts to ensure that learner safety and well-being are managed and that we are compliant with the standards set by NZQA. Our trainers are committed to upskilling and completing additional professional development for raising the standard of training delivery. Our internal quality assurance processes will be completed so that our continuous improvement journey keeps moving in the right direction.

**Core Values:** Tana Training values Innovation, Integrity, Commitment, Client Focus, Continuous Improvement and Quality of Service, and Engagement with various community groups. We believe this is what sets TANA Training apart from the rest.

**Alignment with the principles of Te Tiriti o Waitangi - Participation, Protection, and Partnership:** Due to its premises being in the Waikato region, Tana Training Limited is committed to engaging and fostering its relationship with local hapū, iwi and marae. All our trainers are Maori and better understand the values and customs of the Māori people and ensure they can create a more inclusive and culturally sensitive learning environment. Our training facilities are safe and fit for the training courses that we deliver. We ensure that every learner that enrolls with us is safe, and their well-being is looked after. Learners are encouraged to provide constructive and honest feedback on the course delivery, content, experience, trainers, enrolment process, staff support, equipment etc.